



## TERMS AND CONDITIONS

### Schedule to Conditions of Entry

<b>1.</b> <b><u>Organiser:</u></b>	<b>OLDTOWN SDN BHD 200701039739 (797771-M) &amp; Subsidiaries</b>
<b>2.</b> <b><u>Contest:</u></b>	SUPREME BOWL Rewards!
<b>3.</b> <b><u>Contest Period:</u></b>	The Contest starts at 00:00:00 on 21/11/2022 and ends at 23:59:59 on 1/1/2023. ("Contest Period")
<b>4.</b> <b><u>Eligibility:</u></b>	The Contest is open to all individual legal residents of Malaysia with a valid identification document, aged 18 years and above as at the start of the Contest Period. The Organiser shall reserve the right to request for evidence of identification documents.
<b>5.</b> <b><u>Entry Method:</u></b>	<p>a. To participate in the Contest, contestants must make a minimum purchase of Ringgit Malaysia Fifty (RM50) in a single receipt, including any one (1) of the participating OldTown WHITE COFFEE SUPREME BOWL Menu Items ["SUPREME BOWL"] listed below:</p> <ol style="list-style-type: none"><li>i. SUPREME Nasi Lemak</li><li>ii. SUPREME Prawn Meehoon and Mee</li><li>iii. SUPREME BBQ Chicken &amp; Fried Wantan Dry Egg Noodles</li><li>iv. SUPREME Pan Mee Soup</li><li>v. SUPREME Curry Mee</li></ol> <p>For a complete list of participating outlets please log-on to: <a href="https://oldtownmy.com/download/OutletListSupremeBowlRewards.pdf">https://oldtownmy.com/download/OutletListSupremeBowlRewards.pdf</a></p> <p>b. The proof of purchase ["POP"] required must be:</p> <ol style="list-style-type: none"><li>i. One [1] printed purchase receipt issued by the participating outlet with the outlet name, date of purchase, purchased products and amount ["Receipt Details"] uploaded on to the SUPREME BOWL Rewards! Form.</li></ol> <p>c. Participation in the Contest is allowed via the Google Form only as detailed below. All other forms of submission will be disqualified. Each POP is ONLY eligible for one [1] entry submission via the Google Form. The Organiser shall reserve the right to disqualify any entries with duplicated POP and/or containing more than one [1] POP.</p>

- d. The Organiser shall reserve the right to disqualify any submission with reprinted Receipt and/or illegible receipt and/or duplicated Receipt and/or containing more than one [1] Receipt.
- e. Entries are allocated by the Organiser based on the purchase amount stated in the Receipt submitted [“Entry”]. For every Ringgit Malaysia Fifty [RM50] and 1 purchase of SUPREME BOWL, the Organiser will generate one [1] Base Entry with a maximum of up to eight [8] Base Entries.

For example, a Receipt submitted by Ringgit Malaysia One Hundred and Twenty Four [RM124] with purchase of any 2 SUPREME BOWLS, will be divided by Ringgit Malaysia Fifty [RM50]. The qualifying Entry allocated will be Two [2], which is the rounding down to the nearest whole number of the result of the division.

However, a Receipt submitted by Ringgit Malaysia One Hundred and Twenty Four [RM124] with purchase of any 1 SUPREME BOWL, will be divided by Ringgit Malaysia Fifty [RM50]. The qualifying Entry allocated will be One [1], which is the rounding down to the nearest whole number of the result of the division.

- f. Illustrations of Standard Entry generation:

Total purchase of RM124 with purchase of 2 orders of any SUPREME BOWL.

Qualifying spend	RM124
Division by RM50	RM124/RM50
Division result	2.48
Base Entry for contest	2
Order of SUPREME BOWL	2
Base qualified for Entry	2

Total purchase of RM124 with purchase of 1 order of any SUPREME BOWL.

Qualifying spend	RM124
Division by RM50	RM124/RM50
Division result	2.48
Base Entry for contest	2
Order of SUPREME BOWL	1
Base qualified for Entry	1

g. Google Form entry participation steps:

- i. The Contest Google Form will be managed by the Organiser's contest service provider and hosted on the following link:-  
[bit.ly/OTWCSupremeBowl](https://bit.ly/OTWCSupremeBowl)
- ii. To access the contest Google Form, Participants are required to use either of the following ways to participate:
  - i. Use their mobile phones to scan the QR Code that can be found on the Contest promotional materials made available and displayed at the Participating Outlets, (Participants may request for assistance from operators of the Participating Outlets to access the QR Code), OR
  - ii. click the link [bit.ly/OTWCSupremeBowl](https://bit.ly/OTWCSupremeBowl), OR
  - iii. OldTown White Coffee official social media pages: Facebook (@OldTownWhiteCoffeeMalaysia) and Instagram (@oldtownwhitecoffee), OR
  - iv. OldTown White Coffee Loyalty Program link, [member.oldtown.com.my](https://member.oldtown.com.my)

iii. To provide the particulars as required in the Google Form ("Required Details")

iv. Snap and submit one [1] clear and legible picture in image format of one [1] original Receipt as prompted by the Google Form.

v. Upon the successful submission of all the Required Details and a clear image of the POP, Participants will be directed to take part in a quiz on the same Google Form.

Answer 2 simple questions:

- How many different SUPREME BOWLS are in the SUPREME BOWL Menu?
- Which is your favourite SUPREME BOWL?

vi. A message will appear after the submission of the Google Form to notify the successful Participants that they stand a chance to win the Prizes. All winners will be contacted by our appointed agency to confirm your win. Official announcements of weekly winners will be made 2 days after the end of the Contest Week on the OldTown White Coffee official social media pages: Facebook (@OldTownWhiteCoffeeMalaysia) and Instagram (@oldtownwhitecoffee). The Grand Prize winner will be announced 2 days after the SUPREME BOWL Closing Ceremony Event ["Closing Ceremony"].

h. The Organiser WILL NOT send an acknowledgment report for entries received.

i. The Organiser shall disqualify all submissions that contain incomplete required details and/or unclear, illegible or incomplete image of the POP and/or if the POP has been submitted previously.

**6. Entry Deadline:**

- a. All Contest submission(s) must be received by the Organiser on or before 23:59:59 on 1/01/2023. All Contest entries received outside the Contest Period will automatically be disqualified.
- b. For the weekly submission, the Organiser shall receive the submission of Entries on or before 23:59:59 of the last date of each Contest week as tabulated below.

21/11 - 27/11	Lucky Draw - Entry Week 1
28/11 - 4/12	Lucky Draw - Entry Week 2
5/12 - 11/12	Lucky Draw - Entry Week 3
12/12 - 18/12	Lucky Draw - Entry Week 4
19/12 - 25/12	Lucky Draw - Entry Week 5
26/12 - 1/1	Lucky Draw - Entry Week 6

**7. Prizes:**

A total of 7 Prizes will be offered by the Organiser for the Contest.

**a. GRAND PRIZE x 1**

Family Trip (2 Adults + 2 Children) to Universal Studios Japan [including Hotel + USJ tickets & Flight tickets]

**b. WEEKLY PRIZES x 6**

Family Trip (2 Adults + 2 Children) to Genting SkyWorlds Theme Park [including Hotel + Theme Park Tickets]

The six [6] weekly periods are as below:

- WEEK 1: 21 NOVEMBER 2022 - 27 NOVEMBER 2022
- WEEK 2: 28 NOVEMBER 2022 - 4 DECEMBER 2022
- WEEK 3: 5 DECEMBER 2022 - 11 DECEMBER 2022
- WEEK 4: 12 DECEMBER 2022 - 18 DECEMBER 2022
- WEEK 5: 19 DECEMBER 2022 - 25 DECEMBER 2022
- WEEK 6: 26 DECEMBER 2022 - 1 JANUARY 2023

- c. Each participant stands a chance to win a minimum of one (1) Grand Prize or one (1) weekly prize throughout the Contest Period.
- d. All unclaimed prizes after the deadline set by the Organiser for prize collection will be forfeited. The Organiser reserves the right to change or substitute any prize of equal value.

**8. Judging  
Details –  
Grand  
Prize:**

- a. As part of the Winner selection process, the Organiser will allocate one [1] entry in accordance to clause 5(e) and approved by the Organiser to be a successful Entry at the end of the contest, throughout the contest Period according to the Receipt submitted [each a “Qualified Entry” and collectively the “Qualified Entries”].
- b. These Qualified Entries will be arranged by the date of purchase in chronological order.
- c. For the Grand Prize, every 3 Qualified Entries will count as 1 entry for the pool of Grand Prize Winners.  
Example:  
Customer A purchases eight (8) times during the contest period. Thus, qualifying for the Grand Prize pool of winners two (2) times.
- e. Shortlisted winners will be contacted by our appointed agency for winner verification.
- f. Our appointed agency (Call Center number: 03 7499 0085) will contact the shortlisted winner on their mobile phone submitted during registration. Our agency will make 3 attempts to contact the winner within 1 day. Those who answer will then be confirmed as a winner and our agency will verify your personal details. You will then receive an email to confirm your win with the next steps on prize collection.
- g. If the Organiser is unable to contact the participant, the Prize will be forfeited. The Organiser will not be held liable in the event the selected Finalists cannot be contacted for whatever reason.
- h. Winner is required to attend the Closing Ceremony and will receive the prize during the Closing Ceremony. Winners are solely responsible for the collection of the Prize and the Organiser shall not be obliged to give extension notice of the Prize Collection Period. Should a Winner not be able to attend the Closing Ceremony and self-collect the Prize at the Closing Ceremony, they can send a representative. Any additional costs will have to be borne by the Winner at their own expense which may include transportation, accommodation and/or any other related expenses.
- i. Winner who is unable to attend the closing ceremony and fails to send a representative will need to do a self-collection of the prize at OldTown White Coffee Subang HQ , Monday - Friday (9.00am - 5.00pm). Winner who fails to collect the prize in 3 months from the Closing Ceremony date, will be forfeited.

**9. Judging  
Details –  
Weekly  
Prizes:**

- a. As part of the Winners selection process, the Organiser will allocate one [1] entry in accordance to clause 5(e) and approved by the Organiser to be a successful Entry at the end of th contest, throughout the contest Period according to the Receipt submitted [each a “Qualified Entry” and collectively the “Qualified Entries”].
- b. These Qualified Entries will be arranged by the date of purchase in chronological order.

	<ul style="list-style-type: none"> <li>c. For the Weekly Prizes, every Base Qualified Entries will count as 1 entry for the pool of Weekly Winners.</li> <li>d. Shortlisted winners will be contacted by our appointed agency for winner verification.</li> <li>e. Our appointed agency (Call Center number: 03 7499 0085) will contact the shortlisted winners on their mobile phone submitted during registration. Our agency will make 3 attempts to contact you within 1 day. Those who answer will then be confirmed as a winner and our agency will verify your personal details. You will then receive an email to confirm your win with the next steps on prize collection.</li> <li>f. If the Organiser is unable to contact the participant, the Prize will be forfeited. The Organiser will not be held liable in the event the selected Finalists cannot be contacted for whatever reason.</li> <li>g. Winners are required to attend the Closing Ceremony and will receive the prize during the Closing Ceremony. Winners are solely responsible for the collection of the Prize and the Organiser shall not be obliged to give extension notice of the Prize Collection Period. Should a Winner not be able to attend the Closing Ceremony and self-collect the Prize at the Closing Ceremony, they can send a representative. Any additional costs will have to be borne by the Winners at their own expense which may include transportation, accommodation and/or any other related expenses.</li> <li>h. Winners who are unable to attend the closing ceremony and fail to send a representative will need to do a self-collection of the prize at OldTown White Coffee Subang HQ, Monday - Friday (9.00am - 5.00pm). Winner who fails to collect the prize in 3 months from the Closing Ceremony date, will be forfeited.</li> </ul>
<p><b>10.</b> <b><u>Additional Terms:</u></b></p>	<ul style="list-style-type: none"> <li>a. All prizes must be collected during the Closing Ceremony (the Closing Ceremony date will be notified to the selected winners via email). Should the winner be unable to attend the Closing Ceremony, the winner can send a representative with an authorization letter together with a copy of his/her identity card. Winners who are unable to attend the Closing Ceremony and fail to send a representative will need to do a self-collection of the prize at OldTown White Coffee Subang HQ, Monday - Friday (9.00am - 5.00pm). Please contact the person-in-charge (PIC) Wan Nurhafizah (03 8060 0880). Winner who fails to collect the prize in 3 months from the Closing Ceremony date, will be forfeited. The Organiser reserves the rights to extend the timelines and method of fulfilment stated under this clause at the discretion of the Organiser.</li> <li>b. All unclaimed prizes after the deadline set by the Organiser for prize collection will be forfeited. The Organiser reserves the right to change or substitute any prize of equal value.</li> <li>c. The Organiser excludes its responsibilities and all liabilities arising from any postponement, cancellation, delay or changes or modification to the Contest or prizes or due to any other unforeseen circumstances beyond the Organiser's</li> </ul>

control such as governmental interference, civil commotion, riot, war, strikes, act of terrorism (including but not limited to any act of violence, hostility, national emergency, occurrence of any epidemic/pandemic outbreaks) and for any act or default by any third-party suppliers or vendors.

- d. The Organiser shall not be liable for any loss or damage that occurs. Any other additional costs (i.e. travel expenses, transportation cost, duties and taxes) involved to redeem or collect the prize shall be borne by the Winner at their own cost.

This Schedule to Conditions of Entry must be read together with the Conditions of Entry available at <https://oldtownmy.com/download/T&CsSupremeBowlRewards.pdf> "Terms and Conditions", and shall be binding on all participants who participate in this Contest (hereinafter referred to as "Participants", "Participant", "You", "you", "your").

Consumer Services Contact No.:

Tel: +603 8061 3159

Email:kapcst@oldtown.com.my

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## Conditions of Entry

### 1. Introduction

- 1.1. These Conditions of Entry are to be read together with the Schedule to Conditions of Entry. To the extent that there is any inconsistency between these conditions of entry and the Schedule to Conditions of Entry, the Schedule to Conditions of Entry prevails. The Conditions of Entry and the Schedule to Condition of Entry shall collectively be referred to as the "Terms and Conditions". Each capitalised term not otherwise defined herein shall have the meaning ascribed to such term in the Schedule to Conditions of Entry. Defined terms will be used singular or plural as the case may be.
- 1.2. The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Contest Period, make Prize substitutions, cancel, terminate or suspend the Contest in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Contest will constitute their acceptance of the Terms and Conditions (as changed).
- 1.3. The Organiser's decision on all matters relating to the Contest including judging and selection of Winners will be final, binding and conclusive on all Participants, and no correspondence or appeals will be entertained.

### 2. Contest Entries

- 2.1. By submitting an entry to the Contest, Participants are deemed to have understood and agreed to be bound by the Terms and Conditions.

- 2.2. All costs and expenses incurred and/or arising from the participation in the Contest, including without limitation, telecommunications, network, Short Messaging Services, postal and all such other charges and out-of-pocket expenses as may be incurred by a Participant during or in connection with the Contest shall be borne by the Participant.
- 2.3. Proof of submission of an Entry is not proof of receipt, and the Organiser shall not be liable for any delay, lost, damaged and/or non-receipt of submissions. The Organiser is not responsible for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorised access to, or alteration of, user or member communications, or any problems or technical malfunction of our telecommunications network or lines, computer online systems, servers or providers, computer equipment, software, failure of email or players on account of technical problems or traffic congestion on the Internet.

### **3. Eligibility**

- 3.1. The Contest is open to all individual legal residents of Malaysia with a valid identification document, aged 18 years and above as at the start of the Contest Period. The Organiser shall reserve the right to request for evidence of identification documents.

### **4. Ineligibility**

- 4.1. The following groups of persons shall not be eligible to participate in the Contest:
  - a. Employees of the Organiser and its group of companies and their immediate family members (spouse, children, parents, siblings, and their spouses); and
  - b. Employees of the Organiser's agencies associated with the Contest and their immediate families (spouse, children, parents, siblings, and their spouses).

### **5. Disqualification**

- 5.1. The following entries will be disqualified:
  - a. unclear, incomplete, duplicate, copies, illegible or incorrect entries; and/or
  - b. entries that violate the Terms and Conditions, any applicable laws and/or regulations.
- 5.2. In addition, the Organiser reserves the right to disqualify any Participant that:
  - a. undermines, has or attempted to undermine the operation of the Contest by fraud, cheating or deception; and/or
  - b. are not eligible or unable to provide proof of eligibility to participate in the Contest for verification by the Organiser when requested.
- 5.3. In the event of a disqualification after a Prize has been awarded, the Organiser reserves the right to demand for the return of the Prize or payment of its value from the disqualified Participant.



## **6. Prizes**

- 6.1. The Organiser, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the Prizes in accordance with the Prize Claim in any respect whatsoever. The Organiser reserves the right to determine how uncollected Prizes will be dealt with.
- 6.2. Prizes are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser.
- 6.3. Any additional costs not specifically stated in the Schedule to Conditions of Entry in relation to a Prize shall be the responsibility of the Winner.
- 6.4. All Prizes must be taken according to the terms and conditions of the Organiser, its agent sponsor or third party providing the Prizes.
  - a. **Tickets to an Event:**

The Organiser is not liable for any cancellation or rescheduling that may prevent a Prize fulfilment. Tickets can only be used on the date(s) specified on the ticket.
  - b. **Travel/Holiday Prizes:**

If travel is offered as a Prize, flights and accommodation are subject to availability at time of booking. The Prize must be taken in accordance with the dates and destinations specified by the Organiser, its agent or sponsors. Additional spending money, meals, taxes, valid passports, visas, transport to & from departure point additional transfers, insurance & all other ancillary costs not specifically stated in the Schedule to Conditions of Entry are the responsibility of the Winner.
- 6.5. Prize(s) are given out on an “as it is” basis. The Prize shall be used/taken entirely at the risk of the Participants and the Organiser excludes all warranties and liabilities in connection with the Prize to the fullest extent permitted by law.
- 6.6. Prizes must be claimed in person unless the Organiser prescribes other modes of collection.

## **7. Publicity**

- 7.1. The Organiser may use a Participant’s entry including without limitation, photos, drawings, text, and any other content or information submitted for purposes of the Contest (collectively the “Materials”), and the Participant’s name, and/or likeness, for advertising, publicity and promotion of any goods or services of the Organiser, for an unlimited time throughout the world without compensation, and in any media. The Participant shall do all things necessary to give effect to this if requested by the Organiser.

## **8. Intellectual Property Rights**

- 8.1. The Participant agrees that all intellectual property rights in any contents and/or materials submitted, made or created by the Participant in connection with the Contest and any derivative works arising there from will perpetually and unconditionally be vested in, assigned to and owned by the Organiser. The Organiser has the right to use and modify such materials or works in any way it deems fit without compensation to the Participant and the Participant waives all rights he or she may have in such materials or works.

## **9. Indemnity**

- 9.1. Each Participant agrees to indemnify, release and hold harmless each of the Organiser, its holding, subsidiary or related companies as defined in the Companies Act 2016 (“OLDTOWN WHITE COFFEE”), directors, officers, employees, agents, sponsors and/or representatives against any and all losses, rights, claims, actions and damages (including special, indirect and consequential damages) arising from or incurred as a result of the Participant’s participation in the Contest, acceptance of any Prize, and/or the use of the Participant’s entry and/or likeness in connection with the Contest or violation of the Terms and Conditions.

## **10. Limitation of Liability**

- 10.1. The Participant’s participation in the Contest shall be at the Participant’s own risk.
- 10.2. The Organiser, OLDTOWN WHITE COFFEE, its directors, officers, employees, agents, sponsors and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Participant in the Contest, as well as the redemption and/or utilisation of any Prize won.

## **11. General**

- 11.1. The Organiser, its agents, sponsors and/or representatives shall not be liable to perform any of their obligations in respect of the Contest and the Terms and Conditions where they are unable to do so as a result of circumstances beyond their control and shall not be liable to compensate the Participants in any manner whatsoever in such circumstances.
- 11.2. Any names, trademarks or logos used and or reproduced in any materials (including marketing and promotional materials) in connection with this Contest, in particular that relates to the Prize, are the properties of their respective owners. This Contest and the Organiser are not affiliated with, or endorsed or sponsored by, the relevant owners, unless otherwise communicated, and such owners are not part of the Organiser’s group of companies.
- 11.3. The Participants shall not be entitled to assign any of the rights or subcontract any of the obligations herein. The Organiser shall be entitled to assign or sub-license the whole or any part of its rights hereunder to any third party as may be determined by the Organiser.
- 11.4. The invalidity, illegality or unenforceability of any terms hereunder shall not affect or impair the continuation in force of the remainder of the Terms and Conditions of the Contest.
- 11.5. Where the Terms and Conditions of the Contest are prepared in English and any other language(s) in the event of any inconsistency between the English language and the other language(s), the English language version shall prevail and govern in all respects.
- 11.6. The Terms and Conditions of the Contest shall be construed, governed and interpreted in accordance with the laws of Malaysia.

## **12. Privacy Notice**

- 12.1. By participating in the Contest, the Participant agrees to the processing of the Participant's Personal Data by the Organiser in accordance with the Privacy Notice in <https://www.oldtownmy.com/wp-content/uploads/2022/09/Privacy-Policy.pdf>